

Figure 1a

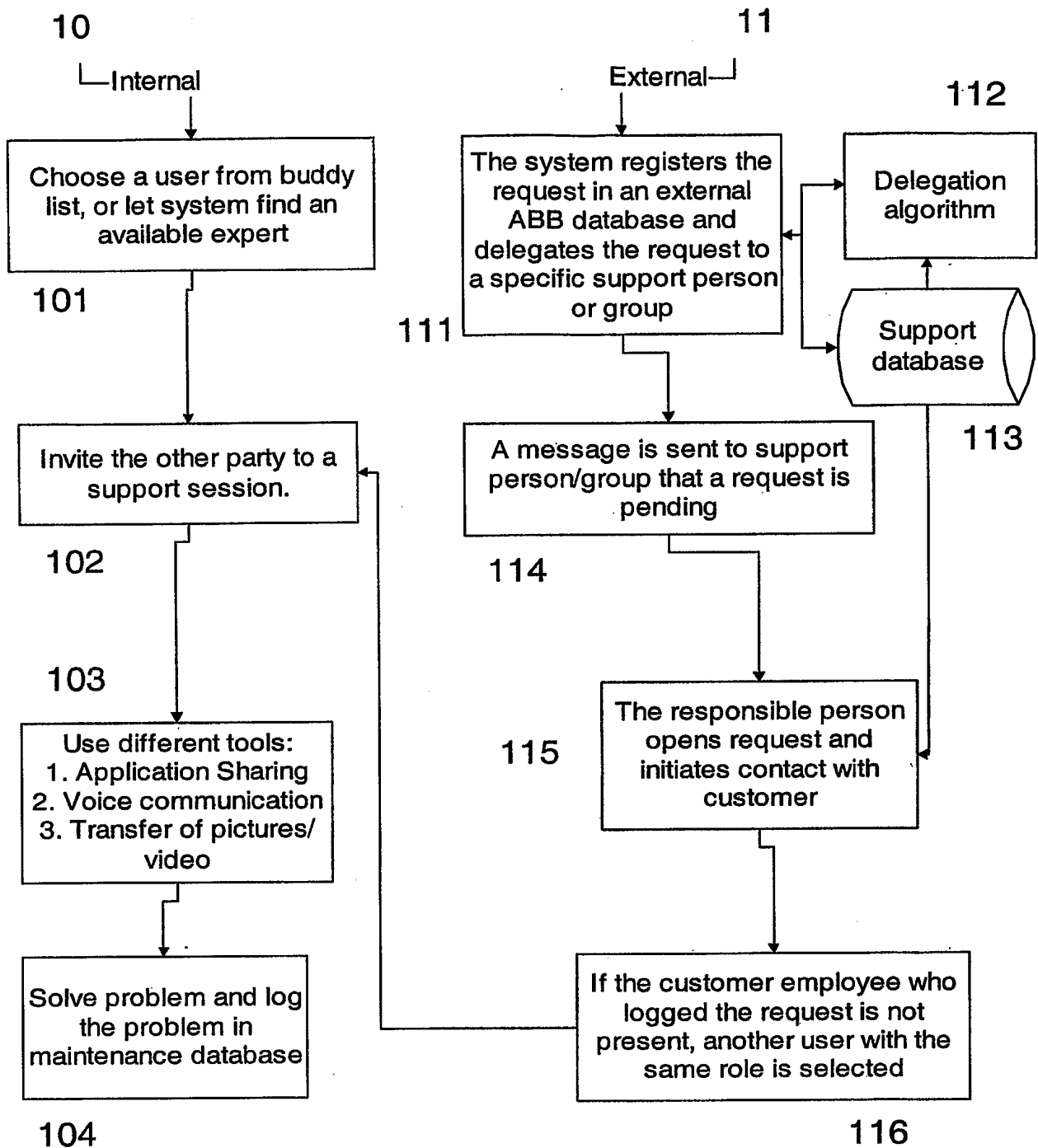
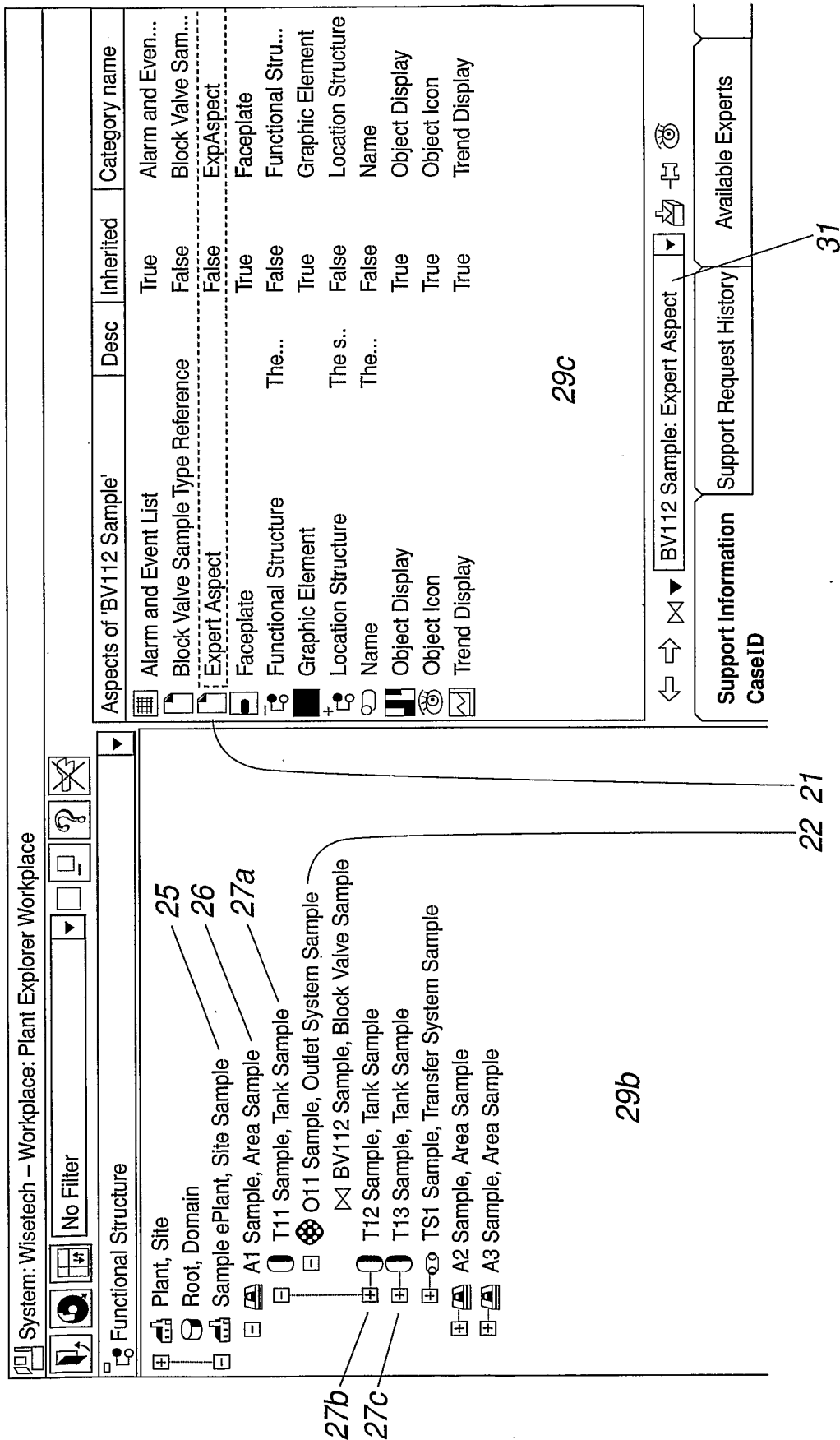


Figure 1b

3/8



29a

Figure 2

Plant: ExpAspect

Plant: ExpAspect

Support Information Support Request History Available Experts Collaboration Config

Case ID
84

System Name
Wisetec

Object Name
BV112Sample

Object GUID
{69E92E4-2-4D8-DB26244705a}

Object Type
Block Valve Sample

System Time
30/10/2003 14:01:18

User Name
Stationary Operator

Company Name
ABB

User Input

Picture/Video

Take picture Take video

Service Level
Choose Criticality

Operation Critical
Operation Important
Operation Reserve

Send to ABB support

Maintenance History

07/03/2001: BV112 Sample installed
10/03/2001: Installation tests complete. Block Valve working correctly
03/07/2002: Preventative maintenance performed

31

35

36a

36b

36c

Figure 3

30a BV112Sample: Expert Aspect

32 BV112Sample: Expert Aspect

33a Support Information

34 Support Request History

35 Available Experts

36 Collaboration

33 Config

32 Case ID

33a 84

34 System Name

35 Wisetec

36 Object Name

33 BV112Sample

35 Object GUID

36 {69E92E4-2-4D8-DB26244705a}

33 Object Type

33 Block Valve Sample

33b System Time

33b 30/10/2003 14:01:18

33c User Name

33c Stationary Operator

34 Company Name

33 ABB

35 Service Level

36 Operation Critical

33 Send to ABB Suport

35 User Input

36

39

33 Maintenance History

33 07/03/2001:BV112Sample installed

33 10/03/2001: Installation tests complete. Block Valve working correctly

33 03/07/2002: Preventative maintenance performed

Picture/Video

Take picture

Take video

30

38
33

Figure 4

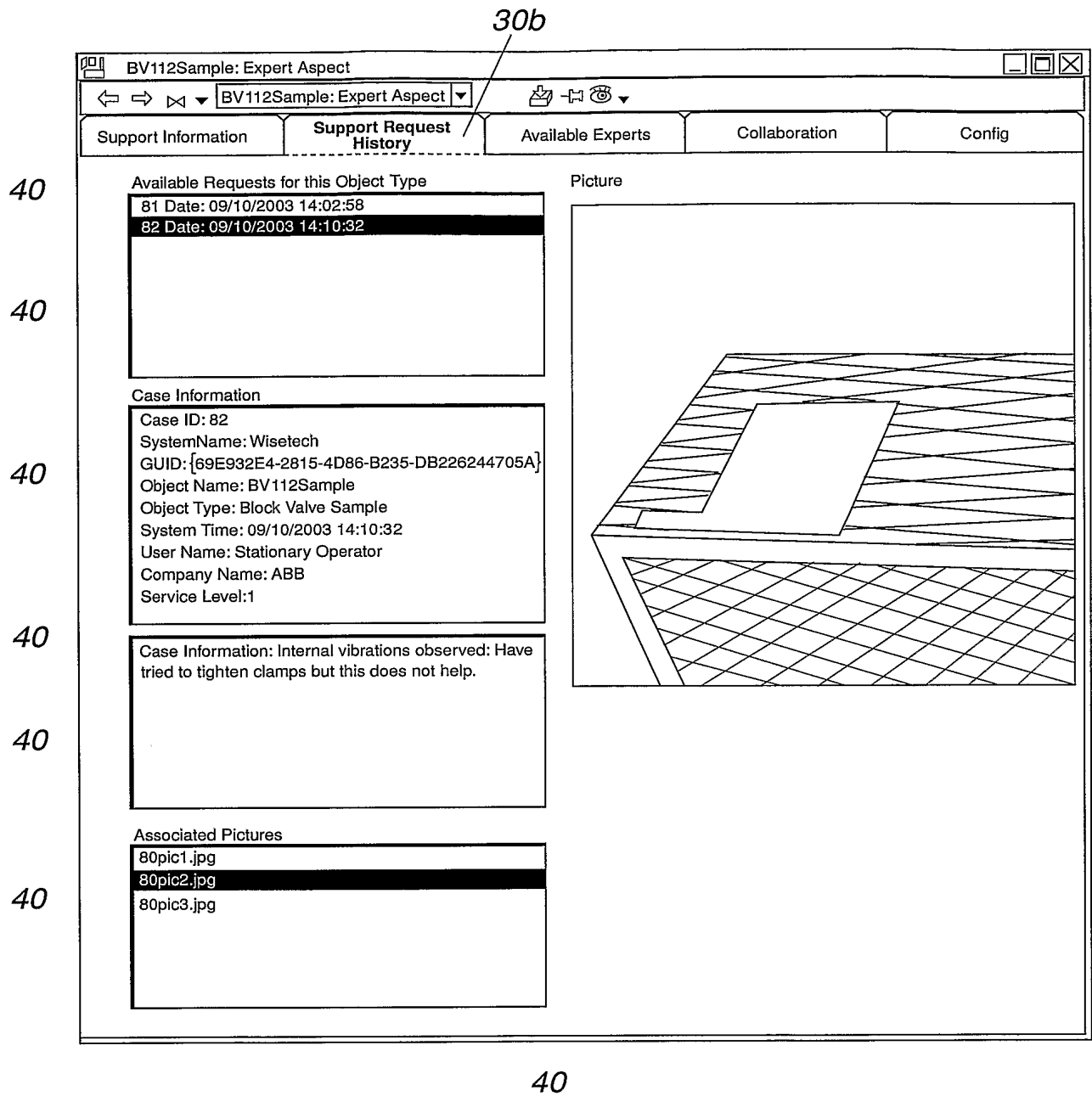


Figure 5

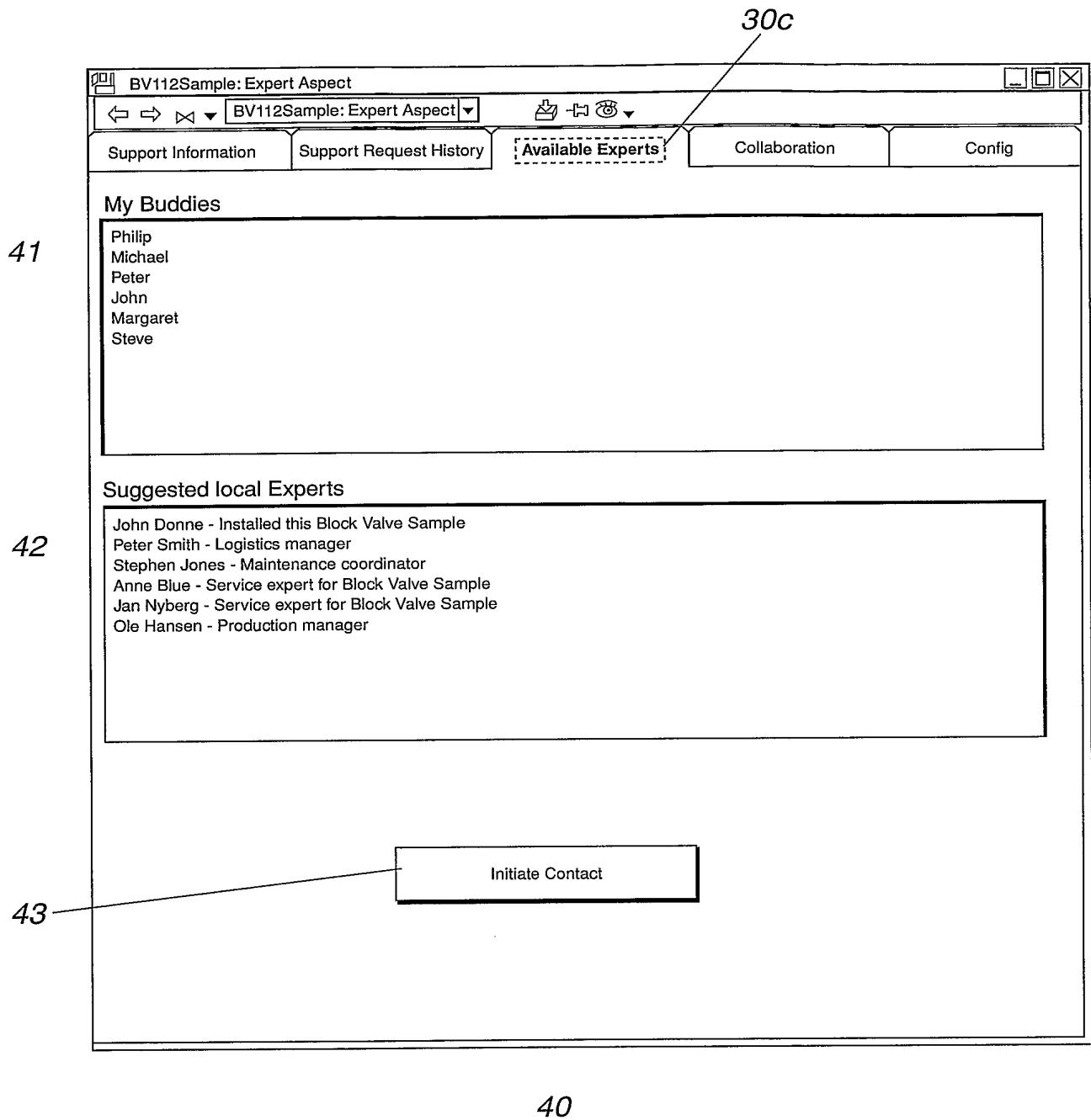


Figure 6

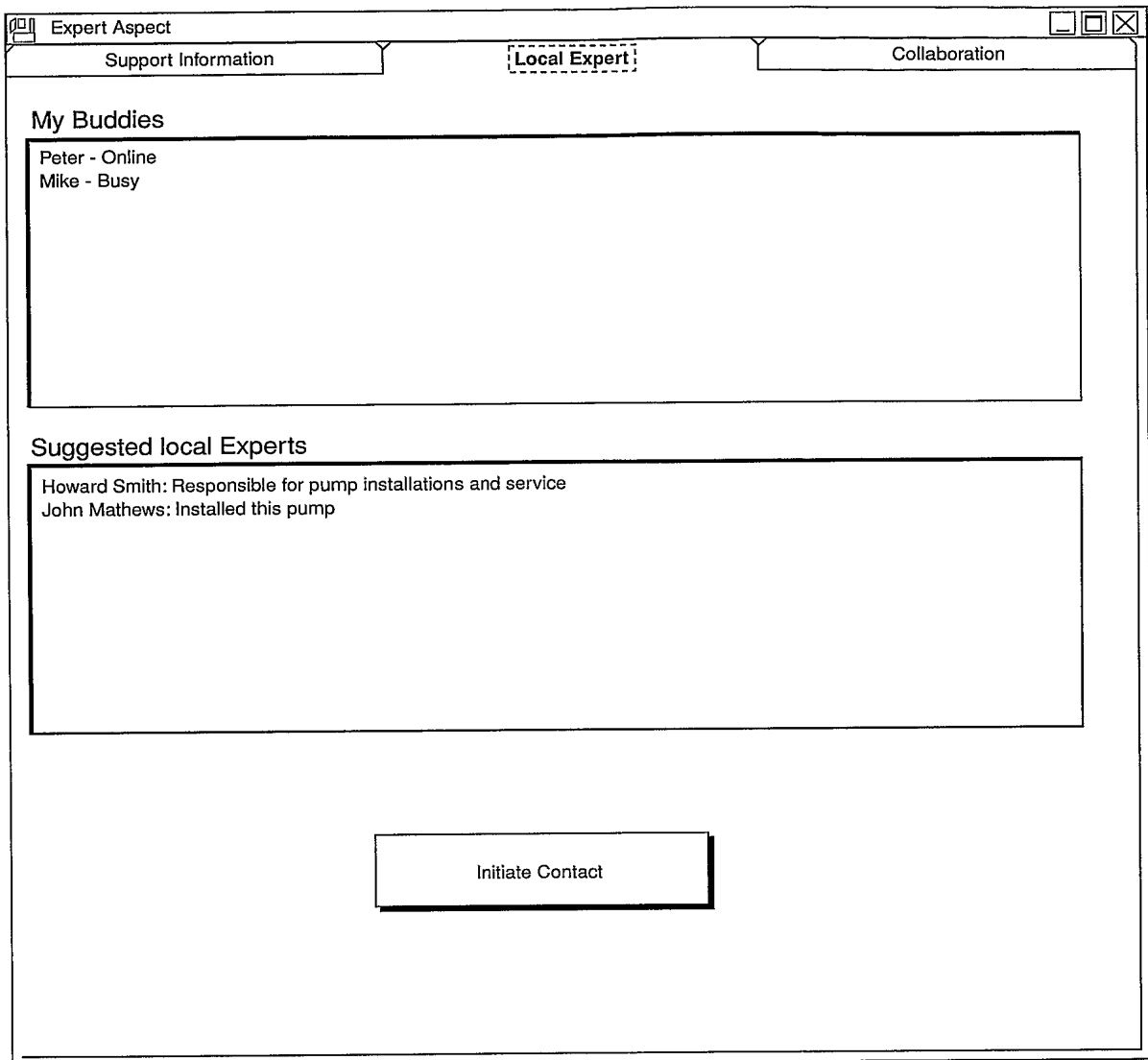


Figure 7